

## LIHEAP Virtual Library Overview *(updated 2/18/2016)*

The LIHEAP Virtual Library was designed by the Performance Management Implementation Work Group (PMIWG) to help grantees:

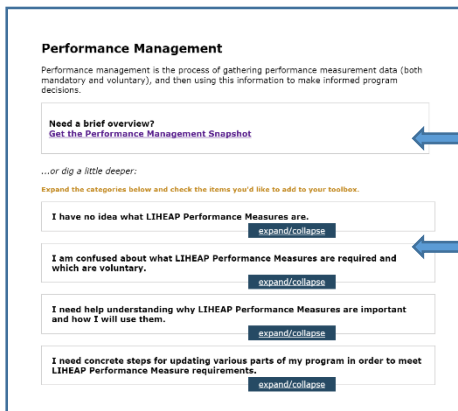
- Learn more about the key elements of an effective LIHEAP program.
- Better use information to plan, design, evaluate and improve their programs (Performance Management).

The Beta Version of the LIHEAP Virtual Library is currently available at: <http://chdev.ncat.org/>.



## Exploring the LIHEAP Virtual Library

The main page graphic outlines nine focus areas for grantees as they plan, design, and evaluate their programs. **Within each focus area**, there are two primary methods for exploring resources.



**The Snapshot** provides an overview of the specific focus area. This includes relevant legal citations as well as highlighted resources and guidance. The snapshot also outlines steps grantees can take to use resources in program planning and evaluation.

The **Guided Search** is intended to serve as a “road map” for grantees. Category headings help users systematically think about each focus area. Resources are sorted underneath each category heading to help grantees learn more based on their needs.

Resources listed anywhere in the tool can be opened and previewed in a new tab, or added to a “toolbox” for later viewing. All items in the toolbox can be downloaded to the user’s computer. *Please note: the user toolbox is not saved for future sessions—it must be downloaded by the user before closing the browser.*

## Building the LIHEAP Virtual Library

The LIHEAP Virtual Library is intended to be interactive and dynamic. Grantees are encouraged to contribute resources or examples to the library that might help their peers. Users can click the “*Suggest a Resource*” box at the top of the web page to submit a document, video, or other resource to the virtual library. All items will be reviewed prior to being posted.

Grantees are also encouraged to offer feedback regarding the LIHEAP Virtual Library. At the top of the web page, users may click the “*Leave Feedback*” button to submit ideas for improvement.

## Questions and Support

Users may submit questions regarding the LIHEAP Virtual Library via the “*Help*” button at the top of each webpage. Grantees may also contact Trayvon Braxton ([Trayvon-Braxton@appraiseinc.org](mailto:Trayvon-Braxton@appraiseinc.org)) or Melissa Torgerson ([melissa@verveassociates.net](mailto:melissa@verveassociates.net)) for additional information.