Resources for LIHEAP Directors

Annual Conferences and Meetings

Winter

NEADA Winter Meeting – held in DC

Spring

OCS Training Meetings – Alternate years regional and national NEADA Annual Meeting – Held in conjunction with NEUAC in June of each year National Energy & Utility Affordability Conference – June of each year, location changes

NEADA Resources

NEADA Website (www.neada.org)

- breaking news, appropriations updates and meeting information
- database of past NEADA testimony, publications, surveys, state/territory/tribal contact information, meeting minutes and presentations, bylaws

NEADA Listserve (contact Vicki for more information – vickid@neada.org)

- solicit real-time data from other members and ideas for program innovation
- receive up-to-date information on budget and program issues receive state-specific data to NEADA for government affairs efforts

LIHEAP Clearinghouse Resources

Clearinghouse Website (http://www.liheapch.acf.hhs.gov/)

- LIHEAP Primer, quarterly newsletter, issue briefs, reports, LIHEAP event calendar
- Database of information on current LIHEAP programs including LIHEAP statute, state plans, contracts, sample manuals, weatherization and leveraging documents, etc.
- Grantee Manual

National Energy Assistance Referral (NEAR)

- Hotline for customers to learn where they can apply for the LIHEAP benefit.

Performance Measures Website (https://liheappm.ncat.org/)

- Up-to-date information on the LIHEAP performance measures including a data warehouse, training resources, and the LHEAP virtual library ("bubble tool"),

Office of Community Services Resources

OCS Website (http://www.acf.hhs.gov/programs/ocs/programs/liheap)

- Includes official OCS documents including action transmittals, dear colleague notices, and information memoranda. A new training session provides access to past webinars and conference sessions.