



NATIONAL ENERGY ASSISTANCE DIRECTORS' ASSOCIATION

## Summary of State Utility Shut-off Moratoriums Updated July 24, 2020

States and utilities moved quickly to suspend utility shut-offs due to nonpayment as low-income households struggle with the loss of income due to illness and job loss as a result of COVID-19 pandemic. State-mandated suspensions on utility shut-offs due to nonpayment as a result of COVID-19 are now in place in 26 states and the District of Columbia. The remaining 24 states have moratoriums that have expired or never implemented state-mandated moratoriums. Six states have moratoriums that will expire at the end of July if not extended: Wisconsin, Washington, North Carolina, New Mexico, Hawaii, and Vermont.

Note: This is a list of all utility actions that NEADA is aware of at the time of release. Questions: Please contact Mark Wolfe: [mwolfe@neada.org](mailto:mwolfe@neada.org) or Cass Lovejoy: [clovejoy@neada.org](mailto:clovejoy@neada.org). Please send additions or updates with source documentation to Elizabeth Eagles: [eeagles@neada.org](mailto:eeagles@neada.org).

### Statewide suspensions (26 states & D.C.):

- *State-ordered Suspensions of Gas, Electric, and Water (26 states & DC):* Alaska, Arkansas, California, Colorado, Connecticut, District of Columbia, Hawaii, Illinois, Indiana, Kentucky, Maine, Maryland, Massachusetts, Nebraska (only natural gas) New Jersey (only water), New Mexico, New York, North Carolina, Pennsylvania, Rhode Island, Tennessee, Texas, Vermont, Virginia, Washington, Wisconsin, Wyoming
- *State-ordered Suspensions of Telecom (12 states & DC):* Alaska, California, District of Columbia, Hawaii, Indiana, Kentucky, Maine, Maryland, New Jersey, Pennsylvania, Vermont, Washington, Wyoming

### States without suspensions/with voluntary suspensions (25 states):

- *Expired State-ordered Suspensions of Gas, Electric, and Water (8 states):* Iowa, Kansas, Louisiana, Michigan, Mississippi, Montana, New Hampshire, South Carolina
- *States Without Mandatory Suspensions (17 states):* Alabama, Arizona, Delaware, Florida, Georgia, Idaho, Minnesota, Missouri, Nevada, North Dakota, Ohio, Oklahoma, Oregon, South Dakota, Utah, West Virginia  
*Note:* Though these states have no official moratorium, all 17 of them have some form of voluntary moratorium which varies depending on the state and the specific utility provider
- *Voluntary Individual Utility Suspensions (50 states):* The Edison Electric Institute (EEI) has announced that all its member companies will voluntarily suspend disconnections in response to the pandemic. A full list of EEI member utilities is available [here](#). The American Gas Association (AGA) has announced that its member companies are committed to working with state public utility commissions to “appropriately suspend disconnecting customers from their natural gas service.” A full list of AGA members is available [here](#).
- *Expired State-ordered Suspensions of Telecom (4 states):* Kansas, Louisiana, Montana, New Hampshire

The calendar of moratorium expiration dates are as follows:

**Table 1: State-ordered Utility Shut-off Moratoriums on Gas, Electric, and Water**

Moratorium end date	Count of states	States
28-Jul	1	Washington
29-Jul	1	North Carolina
30-Jul	1	New Mexico
31-Jul	2	Hawaii, Vermont
1-Aug	3	Connecticut, Illinois*, Maryland
6-Aug	1	Delaware
10-Aug	1	Tennessee
11-Aug	1	Colorado
14-Aug	1	Indiana
18-Aug	1	Arkansas
31-Aug	2	Texas, Virginia
15-Nov	1	Alaska
16-Nov	1	Massachusetts
1-Sep	1	Wisconsin, Wyoming
6-Sep	1	Pennsylvania
7-Sep	1	New York
Until end of emergency or further announcements	5	California, Kentucky, Maine, Nebraska, New Jersey**
Until 15 days after end of emergency	1	District of Columbia
States with expired or no state-ordered moratorium	24	Alabama, Arizona, Florida, Georgia, Idaho, Iowa, Kansas, Louisiana, Michigan, Minnesota, Mississippi, Missouri, Montana, Nevada, New Hampshire, North Dakota, Ohio, Oklahoma, Oregon, Rhode Island, South Carolina, South Dakota, Utah, West Virginia
<b>Total</b>	<b>51</b>	

\*30 additional days after August 1 for most qualifying customers

\*\*Mandatory suspension of water and telecom shut-offs, voluntary suspension of gas and electric shut-offs.

**Table 2: Proportion of U.S. Population Covered by Gas, Electric, and Water Moratoriums**

	# of U.S. population	% of U.S. population
With state-ordered moratorium	208,492,798	63.5%
Without state-ordered moratorium	119,746,725	36.5%